HIV SCIENCE GENEVA 2027

IAS 2027: Terms and conditions for exhibition

Definitions

"Exhibitor" means any organization that orders an exhibition package and exhibits at IAS 2027, the 14th IAS Conference on HIV Science.

"Exhibitor Personnel" means the Exhibitor employees, agents, contractors, subcontractors, representatives, staff, visitors, clients, invitees, set-up crews, dismantling crews and any other persons engaged by, acting on behalf of, or attending the IAS 2027 in connection with the Exhibitor.

"**Exhibition team"** means the IAS personnel and authorized representatives appointed by IAS – the International AIDS Society – in relation to the exhibition at IAS 2027.

General

These terms and conditions apply to any Exhibitor participating in IAS 2027, the 14th IAS Conference on HIV Science, taking place in Geneva, Switzerland, from 12 to 15 July 2027.

The Exhibitor shall ensure that its Exhibitor Personnel comply with these Terms and Conditions.

All references to dates and deadlines in this and other conference documents are given in Geneva time (CET in the European winter and CEST in summer).

The organizer of IAS 2027 is IAS – the International AIDS Society – a Swiss non-governmental organization with its principal office at Avenue de France 23, CH-1202 Geneva, Switzerland (Federal number CHE-111.717.829).

Key dates

- Submissions open: 17 November 2026
- Early fee deadline: 26 January 2027
- Submissions close: 16 March 2027

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Eligibility criteria and operational restrictions

The Exhibitor ordering an IAS 2027 exhibition package must meet the following criteria for acceptance:

- They must support the vision and goals of the conference.
- They must address HIV and AIDS, co-infections or issues faced by individuals or organizations affected by or responding to the HIV pandemic.
- They must reflect conference policies and goals of diversity, equity and inclusion.

The Exhibitor shall not use the IAS 2027 facilities and/or the IAS 2027 conference systems and/or online platforms, or permit their use by any of their Exhibitor Personnel:

- For any illegal purpose or cybercrime;
- In violation of the IAS conferences code of conduct or the IAS terms of use
- In conflict with any applicable law, cyber security regulations, ordinance, rule, regulation or pharma codex in force
- In conflict with any applicable data security and protection laws, including the Swiss Federal Act on Data Protection (nFADP), the European Union General Data Protection Regulation (GDPR) or any relevant data protection regulation
- In any manner that could vitiate the insurance or increase the rate of the conference insurance

Additionally, the Exhibitors shall not:

- Sublet the space allocated for their exhibition booth or part of it to any third party without prior written consent of the Exhibition team.
- Bring any equipment, goods or services into the conference centre without prior written consent of the Exhibition team.
- Connect any hardware to the local area network, hard-wired connections and electrical outlets without prior approval of the Exhibition team.

Ordering an exhibition package

Exhibitors are required to order their exhibition package through the HIV Science Geneva 2027 Exhibition and satellites ordering platform. Exhibitors may select from two exhibition packages: a space-only package or a shell scheme booth package. All orders placed are subject to these terms and conditions. The Exhibition team reserves the right to accept or reject exhibition orders for any reason.

The placed order is binding for the Exhibitor, and the payment must be processed directly upon placing the order. If requested by the Exhibition team, Exhibitors will need to provide proof of payment.

Exhibition package orders will be confirmed upon receipt of the payment in full and approval by the Exhibition team. If the IAS has not received the order and full payment before the early fee deadline, the standard fee will apply and the order will be charged with the corresponding surcharge.

The Exhibition team assigns the location of a booth based on receipt of the exhibition booking and payment, availability and the overall requirements for the exhibition, including priority placement for conference sponsors.

The Exhibition team has the right to revise the location of the exhibition and/or an Exhibitor's booth location, as well as the date and time of the exhibition at any time. Changes in the location and/or duration and/or the date and time of the exhibition do not entitle the Exhibitor to cancel the order, request a reduction of fees or put forward a claim for any damages or costs thereby incurred.

If IAS 2027 reaches exhibition capacity and is unable to accept further orders or grant size increases to existing orders, a waiting list will be created. If existing Exhibitors cancel, the Exhibition team will contact the organizations on this waiting list on a first-come, first-served basis.

The Exhibitor must staff their booth constantly during exhibition opening hours. Exhibitor staff must be registered as exhibitors and wear the applicable conference name badge at all times. The number of free exhibitor registrations per exhibition booth/space is detailed in the exhibition packages. The registered exhibitor staff are permitted to access the exhibition only during the official exhibition opening times, as indicated in the IAS 2027 exhibitor manual, unless the Exhibition team approves in writing otherwise. If the maximum conference participant capacity is reached, the IAS reserves the right to decline or limit the number of exhibitor registrations.

If the dismantling is not completed in line with the schedule in the IAS 2027 exhibitor manual, the Exhibitor will be required to cover any additional costs incurred, such as but not limited to additional venue rental costs or security costs.
Only registered conference participants will be granted access to the exhibition.

Payment conditions

All prices are in USD. In accordance with Article 8(2)(f) of the Swiss Federal Act on Value Added Tax of 12 June 2009, exhibition services are taxable in Switzerland. All exhibition prices are, therefore, subject to Swiss Value Added Tax (VAT) at the prevailing rate of 8.1%, except where the Exhibitor qualifies as an international organization exempt from Swiss VAT. Qualifying international organizations are exempt from Swiss VAT pursuant to Article 107(1)(a) of the Swiss VAT Act.

All payments must be made in USD, using a credit card or by bank transfer (cheques are not accepted). The transmitter must prepay all bank fees and money transfer costs. Orders over USD 30,000 must be paid by bank transfer. Payment orders are payable within 10 days of receipt of the corresponding payment order. Invoices are automatically sent once full payment is received.

Exhibitors with an outstanding amount:

- Will be denied access to their booths and any ordered services
- Will not receive their exhibitor registration badges
- Will not be included in the printed materials, such as the exhibition map

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Cancellation and refund policy

Notification of cancellation must be made in writing and sent to the Exhibition team by email at exhibition@iasociety.org. The cancellation will not be effective until the Exhibitor receives a written acknowledgement from the Exhibition team.

If the written notification of cancellation is received on or before 26 January 2027 at 23:59 CET, 50% of the exhibition package costs will be refunded. No refund requests will be accepted for cancellations after 26 January 2027 at 23:59 CET.

If the Exhibitor has not yet paid the amount due for the exhibition package when cancelling the order, 50% of the total exhibition package price shall remain payable and will be invoiced, provided the cancellation is received on or before 26 January 2027 at 23:59 CET. For cancellations received **after 26 January 2027 at 23:59 CET**, the Exhibitor must pay the **full package price**, which will be invoiced.

In case of overpayment, refund requests must be made in writing and sent to the Exhibition team, by email, no later than 9 July 2027. A handling fee of USD 65 will be charged. No refund requests will be accepted after 9 July 2027. The refund will not be effective until the Exhibitor receives a written acknowledgement from the Exhibition team.

Refunds, if applicable, will be made in the same form as the original transaction. If the original transaction was processed by credit card, the refund will be made to the same credit card used for the original transaction. If the original transaction was processed by bank transfer, the refund will be made to the same bank account used for the original transaction.

Credit will not be given for unattended events or early termination of attendance.

Cancellation of IAS 2027

If IAS 2027 cannot be held or is postponed due to events beyond the control of the IAS (including force majeure) or due to events not attributable to wrongful intent or gross negligence of the IAS, Exhibitors cannot hold the IAS liable for any damages, costs, financial losses or any other losses incurred.

In these circumstances, the IAS reserves the right to either retain the entire amount for the exhibition package and use it for a future conference or to reimburse the Exhibitor after deducting costs already incurred for the organization of IAS 2027 and which could not be recovered from third parties.

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Conference format change

If the IAS changes the conference format to fully virtual, all exhibition packages will be converted to virtual exhibition packages at the same package price structure.

Exhibitors cannot hold the IAS liable for any damages, costs, financial losses or any other losses incurred in the case of changes to the conference format.

Modification of the programme

The IAS reserves the right to modify the conference programme, which is published as an indication only.

Data protection and sharing of contact details with third parties

The IAS will collect, process, transfer and store the Exhibitor's personal data only for: (i) the preparation and execution of IAS 2027; and (ii) the preparation of future IAS, AIDS and HIVR4P conferences. Data protection is warranted in accordance with the Swiss Federal Act on Data Protection (nFAPD) and the European Union General Data Protection Regulation (GDPR).

The Exhibitor's personal data will be retained securely and be accessible only on a need-to-know basis by duly authorized persons. For further information, please read the IAS data privacy policy.

The Exhibitor's personal data, entered in the HIV Science Geneva 2027 Exhibition and satellites ordering platform supplied by Key4Events and ExpoDoc, will be shared with the IAS. That data consists of full first and last name(s), email address, telephone number, organization name, organization country, organization invoicing address, organization type and tax information (as applicable).

In addition, the full Exhibitor company name, first and last name(s) and email address will be shared with the following third parties:

- Registration team– K.I.T. Group, Germany
- Accommodation team – MCI, Switzerland
- Official HIV Science Geneva 2027 suppliers providing additional services to Exhibitors, including freight forwarding and customs agencies

Exhibitors acknowledge that the IAS may share their business contact details (including name, company, email address, telephone number) with official conference service providers for purposes directly related to their participation in the conference, including exhibition setup, deliveries and operational coordination.

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Exhibitors' appointed contractors

Appointed contractors form part of the Exhibitor Personnel. The Exhibitor shall ensure that its Exhibitor Personnel comply with these terms and conditions, the IAS 2027 exhibitor manual and any other regulations that apply to IAS 2027. The Exhibitor is solely responsible for any act, omissions or non-compliance of its Exhibitor Personnel.

Content responsibility

The IAS is not responsible for the content and/or accuracy of any material presented or exhibited by an Exhibitor at the exhibition booth or in the exhibition.

Conference embargo policy

All HIV Science Geneva 2027 abstracts are released to conference participants under a strict embargo policy. A detailed breakdown of embargo procedures for different types of abstracts is available on the HIV Science Geneva 2027 embargo policy page.

All Exhibitors and participants commit to adhere to this policy when they book an exhibition package or apply for conference registration.

Principles of conference participation

By attending IAS 2027, Exhibitors agree to comply with the IAS conferences code of conduct.

Exhibition content and information

Due to the multidisciplinary conference audience, in accordance with mandatory national, European and international regulations, the IAS does not allow any advertising or promotion of prescription-only medicines or products in exhibition booths or the exhibition. The visual booth design and all exhibition content and information available to conference participants must not promote any prescription-only medicines or products. It is the full responsibility of the Exhibitor to ensure that all content and information available to conference participants, as well as all Exhibitor Personnel they work with, fully comply with any applicable regulations and regulatory frameworks governing prescription advertising.

Find further information about the regulatory frameworks governing prescription advertising here.

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Photo and video consent

By attending the conference, Exhibitors and Exhibitor Personnel consent to the possibility of being filmed and/or photographed by IAS staff photographers documenting the conference. Some of the IAS photo and film material may be used in IAS communications and published in media related to the conference. If Exhibitors or Exhibitor Personnel do not consent to close-up photography or close-up filmed material, Exhibitors or the Exhibitor Personnel must inform the photographer or videographer immediately during the conference. Following the conference, Exhibitors or and Exhibitor Personnel may also request the removal of their image from IAS communications by contacting media@iasociety.org.

If an Exhibitor or and Exhibitor Personnel wishes to film or take photographs at IAS 2027, it is the Exhibitor's and the Exhibitor Personnel's responsibility to first seek permission from all those being filmed or photographed in line with host city or any other applicable laws or regulations.

IAS branding

Exhibitors acknowledge that the IAS owns certain names, trademarks, service marks, copyrights and other intellectual property ("IAS branding") and owns or has certain merchandising rights in and to IAS branding and all goodwill associated with or symbolized by IAS branding. The Exhibitor and the Exhibitor Personnel shall not use IAS branding for any purpose that is not expressly permitted in writing by the IAS.

The Ten Principles of the UN Global Compact

The IAS supports the Ten Principles of the UN Global Compact in the areas of human rights, labour, the environment and anti-corruption:

Human Rights

- Principle 1: Businesses should support and respect the protection of internationally proclaimed human rights; and
- Principle 2: make sure that they are not complicit in human rights abuses.

Labour

- Principle 3: Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining;
- Principle 4: the elimination of all forms of forced and compulsory labour;
- Principle 5: the effective abolition of child labour; and
- Principle 6: the elimination of discrimination in respect of employment and occupation.

Environment

- Principle 7: Businesses should support a precautionary approach to environmental challenges;
- Principle 8: undertake initiatives to promote greater environmental responsibility; and

- Principle 9: encourage the development and diffusion of environmentally friendly technologies.

Anti-Corruption

- Principle 10: Businesses should work against corruption in all its forms, including extortion and bribery.

By partnering with the IAS, Exhibitors acknowledge the importance of the Ten Principles of the UN Global Compact and will embrace, support, uphold and strictly abide by them.

Ethical provider policy

By partnering with the IAS, Exhibitors affirm that they do not actively or implicitly support discriminatory workplace policies that would negatively impact people living with HIV, the conference community and its delegates, and IAS stakeholders. These policies include real or perceived HIV status, sexual orientation, gender identity, mental or physical disability, age, race, ethnicity, marital status, family or caregiver responsibilities, pregnancy, religion or political views.

Liability

The liability of the IAS, irrespective of its legal basis, shall be limited to cases of wilful misconduct or gross negligence and, to the fullest extent permitted by applicable law, the IAS shall not be liable for:

- Any bodily injury or death suffered by, or any loss of or damage to the property of, Exhibitors or Exhibitor Personnel;
- Any loss or damage arising out of or relating to any rigging to or from the physical structure of the conference venue and/or any fixture thereto, and any other installation, set-up work, alteration or modification at or to the conference venue;
- The loss, theft or disappearance of any property, exhibits, materials, equipment or other belongings during the period of the conference, including set-up and dismantling periods;
- Any misuse of data, infringement of intellectual property rights, cybercrime, cybersecurity incident or unauthorized access resulting from the use of the IAS 2027 conference systems and/or online platforms;
- Any loss, damage, cost or expense relating to access to, use of, unavailability of, interruption of, or malfunction of the IAS 2027 conference systems and/or online platforms arising from technical failures, breakdowns or any other cause beyond the reasonable control of the IAS
- Any bodily injury, death, loss of or damage to property, including the costs of repairing or replacing damaged or lost property and replacing damaged goods belonging to any third party, arising from or caused by the acts or omissions of the Exhibitor and/or the Exhibitor Personnel during IAS 2027, including set-up and dismantling periods

All Exhibitors shall obtain and maintain, at their own expense, adequate insurance coverage throughout the duration of IAS 2027, including all set-up and dismantling periods, against all risks arising from or in connection with their participation in IAS 2027. Such insurance shall include, at a minimum:

- Loss of or damage to the Exhibitor's property, exhibits, materials and equipment, including theft;
- Bodily injury, illness or death suffered by the Exhibitor or the Exhibitors Personnel, and any loss of or damage to property belonging to such persons, arising out of or in connection with the Exhibitor's participation in IAS 2027.

If the conference venue or any part thereof is destroyed or damaged by fire or by any other cause whatsoever, no reduction of fees, refund, credit or other compensation shall be due to any Exhibitor. The same applies if any circumstances whatsoever make it impossible or impracticable for the IAS to permit Exhibitors to occupy or use the conference venue. Such circumstances include but are not limited to strikes, labour disputes, government action, public health measures, force majeure events or any other cause beyond the reasonable control of the IAS. In such circumstances, the IAS shall not be liable for any loss, damage, cost, expense or other claim suffered or incurred by any Exhibitor as a result thereof.

If the IAS 2027 conference systems and/or online platforms become inaccessible, delayed or otherwise impaired due to any technical failure, breakdown, maintenance, cyber incident or any other cause whatsoever, no reduction of fees, refund, credit or other compensation shall be due to any Exhibitor. In such circumstances, the IAS shall not be liable for any loss, damage, cost, expense or other claim suffered or incurred by any Exhibitor as a result thereof.

Indemnification

The Exhibitor shall indemnify, defend and hold harmless the IAS, and each of its directors, members, officers, agents, employees, affiliates, and subsidiaries from and against any and all liabilities, damages, actions, causes of actions, proceedings, costs, losses, claims, and demands or liabilities of whatsoever kind and nature including judgments, interest, attorneys' fees, and all other costs, fees, expenses and charges arising out of or resulting from (i) the Exhibitor's participation in IAS 2027, (ii) any act or omission, negligence, gross negligence or wilful misconduct of the Exhibitor or the Exhibitor Personnel; (iii) any breach by the Exhibitor or the Exhibitor Personnel of these terms and conditions or of the requirements rules and conditions set up in the IAS 2027 exhibitor manual; or (iv) any actual or alleged infringement, misappropriation or violation of any copyright, trademark, patent, trade secret, proprietary, intellectual property, privacy or other third-party rights, or any cybersecurity incident, cybercrime, unauthorized access, data breach, disclosure of confidential information, or violation of applicable data protection laws, caused by or arising from the acts or omissions of the Exhibitor or the Exhibitor Personnel.

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Waiver of claims and warranty

Exhibitors assume full responsibility for safeguarding online materials owned or used by the Exhibitors.

Compliance with laws

Exhibitors shall, at their own expense, comply, and shall ensure that the Exhibitor Personnel comply, with all applicable laws, regulations, ordinances, orders, codes, rules and requirements of any competent authority, and with all policies, procedures, rules regulations and requirements applicable to IAS 2027, including those contained in the IAS 2027 exhibitor manual.

Compliance with venue rules and regulations

IAS 2027 will take place in Palexpo, Geneva, Switzerland.

Exhibitors shall comply, and shall ensure that the Exhibitor Personnel comply, with (i) all venue rules, conditions, policies, procedures and regulations issued by Palexpo and applicable to the exhibition, and (ii) all such rules, conditions, policies, procedures and regulations set out in the IAS 2027 - Exhibition manual.

Exhibitors shall not make any alterations to the conference venue, exhibition halls or allocated exhibition space without the prior written consent of the IAS and Palexpo. Alterations include, but are not limited to, drilling, nailing, painting, affixing materials to venue surfaces, rigging, modifications to venue services, and the installation of structures, equipment or fixtures requiring attachment to or alteration of the venue.

Any costs expenses, damages, repairs, reinstatement or restoration arising from alterations carried out by or on behalf of the Exhibitor, whether authorised or unauthorised, shall be borne solely by the Exhibitor.

Failure to comply with applicable venue rules, regulations, policies or procedures may result in the removal of materials, suspension of exhibition activities, denial of access to the venue, or other measures deemed necessary by the IAS or Palexpo. Any resulting costs, losses and expenses shall be borne solely by the Exhibitor.

Repair and return of facilities

Exhibitors shall return the allocated, authorized and rented areas within the conference venue to the IAS in the same condition in which they were received.

Exhibitors shall be solely responsible for, and shall bear all costs and expenses arising from, any loss of or damage to the conference venue, exhibition halls, allocated exhibition space, any shell scheme package or other exhibition infrastructure provided by or on behalf of the IAS, venue fixtures, equipment, services or any property belonging to the IAS, Palexpo or any third party, occurring during IAS 2027, including all set-up and dismantling periods, to the extent caused by the exhibitor or the exhibitor personnel.

Such responsibility shall include, without limitation, all costs of repair, replacement, reinstatement and restoration.

Evacuation of facility

If, in the judgement of the IAS or Palexpo, it becomes necessary or advisable to evacuate all or part of the conference venue for reasons of public safety, security, health, emergency, legal compliance or any other cause, exhibitors shall, and shall ensure that exhibitor personnel, immediately comply with all evacuation instructions issued by the IAS, Palexpo or any competent authority.

Following such evacuation, exhibitors may return to the conference venue and resume exhibition activities only when authorized by the IAS or Palexpo and in accordance with the published exhibition opening hours.

No reduction of fees, refund, credit or other compensation shall be due to any exhibitor in respect of any interruption, delay, restricted access, closure or loss of exhibition time arising from such evacuation, and the IAS shall not be liable for any loss, damage, cost, expense or other claim arising therefrom.

Governing law & arbitration

These terms and conditions and the rights of the parties hereunder shall be governed by and construed in accordance with the laws of Switzerland, without regard to choice of law rules.

Any dispute, controversy or claim arising out of or in relation to these terms and conditions, including regarding the validity, invalidity, breach or termination thereof, shall be resolved by arbitration in accordance with the Swiss Rules of International Arbitration of the Swiss Arbitration Centre in force on the date when the Notice of Arbitration is submitted in accordance with these Rules. The number of arbitrators shall be one. The seat of the arbitration shall be in Geneva, Switzerland. The arbitral proceedings shall be conducted in English. The Expedited Procedure shall apply.

Click here for further information on the IAS privacy policy.