



IAS 2023
23 – 26 July

Pre-departure guide



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PRE-DEPARTURE CHECKLIST

Before leaving for Brisbane, please make sure that you have the following items:

- Your passport (valid for at least 6 months from your return date) and all travel documents
- [Valid visa for Australia](#) and transit countries
- Photocopies of your passport and visa(s) (for easy replacement if necessary)
- Tax invoice/registration confirmation
- QR code confirmation to print your name badge at the badge self-printing desks on site
- Hotel booking confirmation
- Money and credit card (the conference venue is a cashless venue)
- Essential medication (and a script from your doctor for prescription medication)
- "Survival kit" (basic hygienic articles, extra pair of underwear and clothes) for those arriving by plane in case your check-in luggage gets lost or delayed
- Please carefully read the [border clearance guidance](#)

Important:

Medication: If you are travelling with medication, please find relevant information on medication and medical items [here](#). We invite you to consult this [website](#) carefully before leaving for Brisbane.

Recommended:

Travel and health insurance to cover unexpected events or costs, including any health emergencies. The IAS cannot accept liability for personal injuries, loss or damage to property belonging to conference delegates (or their accompanying persons) either during or as a result of the conference.



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TRANSPORT

Transport from Brisbane airport to the city centre



Taxi

- At the domestic terminal: the taxi rank is located centrally in front of the terminal building.
- At the international terminal: the taxi rank is in front of the terminal on Level 2, Arrivals Road.
- Price: AUD 49-59 (one way for a trip from the airport to Brisbane City)



Airtrain

- The Airtrain runs every day from the domestic and international terminals, and takes 20 minutes from the Brisbane Airport to Brisbane City.
- Book your ticket on the Airtrain **website** and get your return ticket free.
- The price is around AUD 20 depending on your destination and if you book your ticket online.

For more detailed information, please click on the following link:

[Transport options to and from Brisbane Airport \(bne.com.au\)](https://www.bne.com.au)

Stops near the Brisbane Convention & Exhibition Centre (BCEC)

- **TRAIN:** The South Brisbane Railway Station, adjacent to the Convention Centre on Grey Street, and South Bank Railway Station are the most convenient stations to the BCEC.
- **BUS SERVICES:** The Cultural Centre Station on Melbourne Street and the South Bank Busway Station of Colchester and Tribune Streets are closest to the BCEC.
- **CITYCATS & FERRIES:** The public transport ferries, known as CityCats, operate every day and stop at the South Bank River Terminal on the Clem Jones Promenade. The inner-city ferry travels between the CBD, North Quay and Kangaroo Point, stopping at South Bank Terminal 1 and 2 on the Clem Jones Promenade.

For more information, please click on the following link: [GETTING TO BCEC](#)



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Getting around Brisbane

Transport mode	Information	Links
Train, bus and ferry	Brisbane has a well-connected and affordable public transport network by ferry, bus and train, as described on the official Brisbane City Council website .	For more detailed information about schedules and ticket prices, refer to the TransLink website ¹ .
Bike sharing	Brisbane is a cycle-friendly city. Learn more about cycling roads and rules in Brisbane here: Brisbane bikeway map	You can rent a bike or download the bike share app here .
Taxi	Taxi rates should always be displayed in the taxicab and be easy for the client to view. You can also identify taxis by a distinctive registration plate: T + 5 numbers (in maroon and white colours).	These are some of the taxi operators in Brisbane: Black & White Cabs 13cabs Australia SAINI CABS - Minibus Taxi Service
Rideshare	Several mobile apps provide rideshare services in Brisbane.	Ride with Uber Ola Rideshare Australia DiDi Australia
Car	Australians drive on the left-hand side of the road.	Find more information on road rules for everyday driving here .

THE CONFERENCE VENUE

The Brisbane Convention & Exhibition Centre (BCEC)
Main entrance: Corner Merivale and Glenelg Streets
South Bank, Brisbane
Queensland Australia

¹ [Specific information](#) about accessibility on Brisbane buses and metro trains is available [here](#) and on the [Translink website](#).



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Please note:

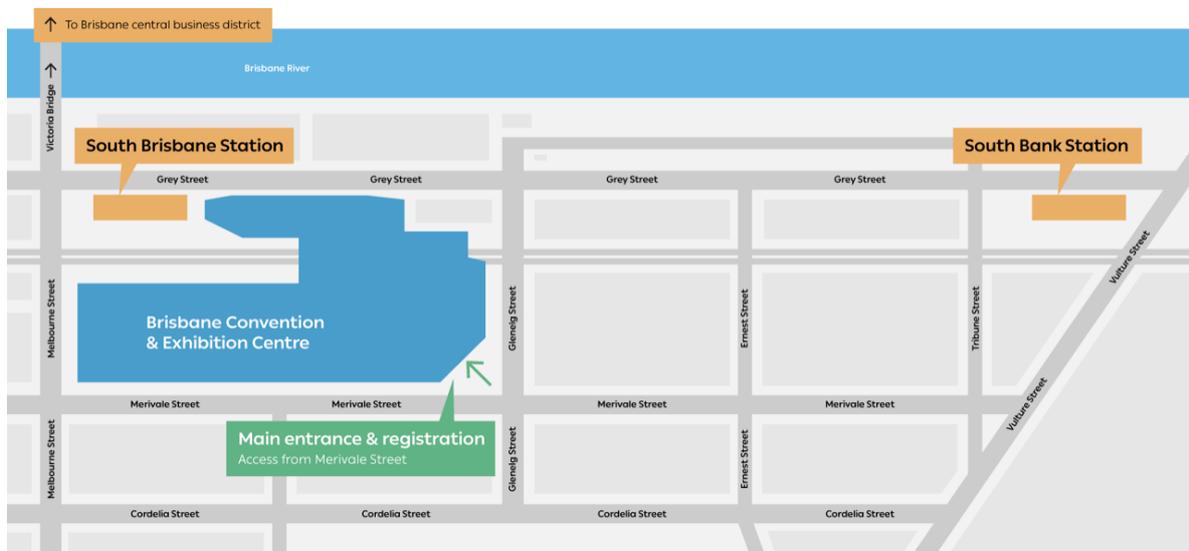
The BCEC is a **cashless venue**. You therefore need to make any on-site payments, such as for catering, in the venue by credit card.

Registration requirements and arrival process

Where:

Foyer Level of the Brisbane Convention & Exhibition Centre (BCEC)

Access via main entrance (Merivale Street)



When:

Sunday, 23 July	06:30 – 19:00
Monday, 24 July – Tuesday, 25 July	06:30 – 19:30
Wednesday, 26 July	06:30 – 15:00

We encourage you to finalize your registration in advance to avoid unnecessary queues at the registration desks.

Payment

If you have paid by bank transfer but have not received a tax invoice or registration confirmation, please bring a proof of payment or bank transfer slip with you to the conference.

On-site payments can be made either by credit card (up to an amount of USD 7,000) or cash. Registration payments will be accepted only in US dollars. Cheques will not be accepted.



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Arrival process

- **If your registration is confirmed**, please have the QR code confirmation ready on your smartphone or as a printout from the email you received from the IAS 2023 Registration team. Go to the *badge self-printing* desks located in the registration area and print your name badge.
- **If your registration is pending**, please proceed to the *registered delegate* counters in the registration area to complete your registration.
For media, please go to the *registered media* counters in the registration area to complete your registration. Any missing media credentials must be provided and approved by the IAS media team before your media registration is completed.
Please note that we cannot guarantee approval of pending media registrations on site.

Delegates registered as part of a group

If you are registered as part of a group, please check with your group manager about when and where you will receive your name badge.

Please note:

To pick up your conference name badge or finalize your registration, you need to go to the registration area, which can be accessed only via the main entrance (Merivale Street).

Only modest-sized handbags and laptop bags are allowed within the venue; anything larger must be placed in the cloakroom (which can be accessed via the Merivale Street entrance only). All bags are subject to being searched. This measure will significantly enhance public safety and make it easier for all guests to gain access to the conference. We therefore advise you to leave your luggage at your hotel and limit the number and size of bags you bring with you to the venue as much as possible. If required, credentialed IAS 2023 attendees can store luggage (for free) in the cloakroom (subject to availability and operating on a first-come, first-served basis due to space restrictions).

THE VIRTUAL PLATFORM

How to log in to the IAS 2023 virtual platform

The conference platform will be accessible through the IAS 2023 website. To access the conference platform, you need a conference account, which is linked to the email address you used to register for IAS 2023.

We recommend that you check your [conference account](#) now to ensure that your registration status is shown as "registration confirmed". Without this confirmation, you will not be able to access IAS 2023. You are also encouraged to access and make yourself familiar with the conference platform before the official start of IAS 2023.

The platform will be available from 20 July 2023. Please log in via your conference account here:
iasociety.org



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Tips for the best IAS 2023 virtual experience

In case you are experiencing loading issues:

Use a different browser: We recommend that both Windows and Mac users use Google Chrome or Firefox.

Refresh your screen: During the conference, if you see a blank, white screen or just a blank screen when trying to view a session, then hit the "Refresh" button, located on the top-right of the screen. If this does not work, we recommend that you clear your browser's cache. [This guide](#) will walk you through the process.

OTHER USEFUL INFORMATION

Health, safety and harm reduction services

Conference participants do not have to go through any specific COVID-19 sanitary measures or checks to enter Australia. For more information, please check [here](#).

A first aid room is located on the Ground Level of the conference venue, and first aid services will be provided during conference hours.

For harm reduction service, please refer to the [IAS 2023 Harm reduction and medical services guide for Brisbane](#).

Emergency telephone numbers in Australia

000 is the universal emergency number to contact the Australian police, fire brigade or ambulance. For non-urgent matters:

Police: 131-444
Health info service for Queensland: 13-43-25-84
Crime Stoppers: 1800 333 000

Security and safety

Brisbane is generally a safe city. However, to enjoy your time in the city to the fullest, you are advised to keep health and safety considerations in mind and remain alert to petty crime, especially in crowded areas, public transport and the busy city centre.

Accessibility in the city

Find detailed information on accessibility in the city here:

[Disability, access and inclusion | Brisbane City Council](#) & [20230327-Brisbane-mobility-map-May-2021.pdf](#)



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Banks and currency

Exchange offices can be found in Brisbane Airport and throughout central Brisbane, particularly in the more tourist-oriented districts. Banks can be a safe option but may have higher fees.

Most places in Brisbane accept credit cards. However, make sure that you check with your bank before arrival in Brisbane to be aware of any extra fees that you may be charged for using ATMs and credit cards in Australia.

Business and shopping hours

Monday – Friday: 06:00 – 22:00

Saturday: 07:00 – 22:00

Sunday: 07:00 – 21:00

Find more details here: [Trading hours of retail shops in Queensland](#)

Smoking laws

Find more information here: [Smoking laws in Queensland](#)

Tipping

Tipping is entirely voluntary. Usually, customers tip 10% of their bill.

Time zone

The time zone in Brisbane is Australian Eastern Standard Time (AEST), UTC+10:00.

Find more information here: [Time zones and daylight saving \(australia.gov.au\)](#)

Useful links

Useful apps for your travel to Brisbane: [Brisbane app](#)

Official tourist guide and map: [Visitor Information Centres | Queensland](#)

Please also note that there is free Wi-Fi in Brisbane: [Free Wi-Fi in Brisbane | Brisbane City Council](#)

Museums and art galleries

See Brisbane's stories unravel before your eye at [Museum of Brisbane](#) and the [Queensland Museum](#), or visit exceptional exhibitions at the [Queensland Art Gallery \(QAG\)](#) or [Gallery of Modern Art \(GOMA\)](#).

Information services

- Tourism Queensland: [Things to Do in Brisbane & Planning Your Trip | Queensland](#)
- Brisbane Information Centre: [Brisbane Visitor Information and Booking Centre \(queensland.com\)](#)

10 things for first-time visitors to do in Brisbane

1. [South Bank Parklands](#)
2. [Fish Lane](#)
3. [West End](#)



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4. [Fortitude Valley](#)
5. [Howard Smith Wharves](#)
6. [Queen's Wharf](#)
7. [Brisbane Central Business District](#)
8. [King Street](#)
9. [Eat Street Northshore](#)
10. [Lone Pine Koala Sanctuary](#)

CONTACTS

IAS 2023 Abstracts	abstracts@ias2023.org
IAS 2023 Accessibility	accessibility@ias2023.org
IAS 2023 Accommodation	accommodation@ias2023.org
IAS 2023 Affiliated Independent Events	affiliatedevents@ias2023.org
IAS 2023 Continuing Medical Education	cme@ias2023.org
IAS 2023 Educational tours	educationaltours@ias2023.org
IAS 2023 Exhibition	exhibition@ias2023.org
IAS 2023 Media	media@iasociety.org
IAS 2023 Registration	registration@ias2023.org
IAS 2023 Satellites	satellites@ias2023.org
IAS 2023 Scholarship Programme	scholarships@ias2023.org
IAS 2023 Visa	visa@ias2023.org
IAS 2023 Volunteers	volunteers@ias2023.org